

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Filing Date ..... 4/15/2004  
Confirmation No. .... 8619  
Inventorship ..... Hua-Jun Zeng  
Applicant ..... Microsoft Corporation  
Group Art Unit .....  
Examiner .....  
Attorney's Docket No. .... MS1-1892US  
Title: Mining Service Requests for Product Support

To: Commissioner of Patents and Trademarks  
PO Box 1450  
Alexandria, VA 22313-1450

From: Brian G. Hart (Tel. 509-324-9256; Fax 509-323-8979)  
Customer Number : 22801  
Lee & Hayes, PLLC  
421 W. Riverside Avenue, Suite 500  
Spokane, WA 99201

Fees will be paid by credit card through the EFS Web; however the  
Commissioner is hereby authorized to charge any deficiency of fees and credit any  
overpayments to Deposit Account Number 12-0769.

Respectfully Submitted,

Dated: 06/16/2006

By: Brian Hart

Brian G. Hart  
Reg. No. 44421  
(509) 324-9256